

The Department of Trade and Industry's Bureau of Philippine Standards (DTI-BPS) routes for comments to stakeholders until 07 January 2018 the Draft Philippine National Standard (DPNS) International Organization for Standardization (ISO) 10393:2017 on Consumer product recall – Guidelines for suppliers.

The DPNS ISO 10393:2017 provides practical guidance to suppliers on consumer product recalls and other corrective actions after the product has left the manufacturing facility. Other corrections include, but are not limited to, refunds, retrofit, repair, replacement, disposal, and public notification. It provides information and other tools that suppliers can use in developing a documented and validated product recall program to help them implement timely and cost-effective recalls, minimize legal and reputation risks, and, reduce health and safety risks to consumers.

The purpose of this International Standard is to help suppliers develop, implement, and, improve a product recall programme in order to reduce risk caused by unsafe products in the marketplace.

A product recall programme is a key element of the supplier's overall product safety programme. Suppliers should demonstrate their commitment to consumer product safety by adhering to the principles documented in this IS. These principles include developing and maintaining appropriate processes and systems to prevent product-related incidents that could lead to a recall, including addressing product safety risks at the design stage and allocating appropriate resources for quality management, training, records management and

product traceability; a commitment to the prompt and effective implementation of a product recall when it is assessed that a product is likely to pose a health or safety risk to consumers; promoting a product safety culture by building awareness of the importance of product safety, ensuring product safety programmes are supported and continually improving its product safety programme; promoting a product safety culture to others within its supply chain; and, establishing and maintaining compliance with all applicable laws, regulations and standards.

The DTI-BPS will accept technical views/comments on DPNS ISO 10393:2017 until 07 January 2018 through the BPS Technical Committee (TC) 81 – Consumer Policy that will consolidate and process all comments for a DPNS. The BPS TC 81 will endorse it for approval and

promulgation to the DTI-BPS Director/Officer-in-charge and/or the DTI Secretary.

The DTI-BPS is the National Standards Body of the Philippines. It is the Philippines' member to the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC).

For more information on DPNS ISO 10393:2017, send an email to [bps@dti.gov.ph](mailto:bps@dti.gov.ph)