

# Consumer Rights

## 1. Right to Basic Needs

Consumers have the right to basic needs which guarantee survival, adequate food, clothing, shelter, health care, education and sanitation.

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## 2. Right to Safety

Consumers have the right to be protected against the marketing of goods or the provision of services that are hazardous to health and life.

### 3. Right to Information

Consumers have the right to be protected against dishonest or misleading advertising or labeling, and the right to be given the facts and information needed to make an informed choice.

### 4. Right to Choose

Consumers have the right to choose products at competitive prices with an assurance of satisfactory quality.

## 5.Â Right to Representation

Consumers have the right to express interest in the formulation and execution of government policies.

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## 6.Â Right to Redress

Consumers have the right to be compensated for misrepresentation, shoddy goods or unsatisfactory services

## 7.Â Right to Consumer Education

Consumers have the right to acquire the knowledge and skills necessary to be an informed consumer

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## 8.Â Right to Healthy Environment

Consumers have the right to live and work in an environment which is neither threatening nor dangerous and which permits a life of dignity and well being.